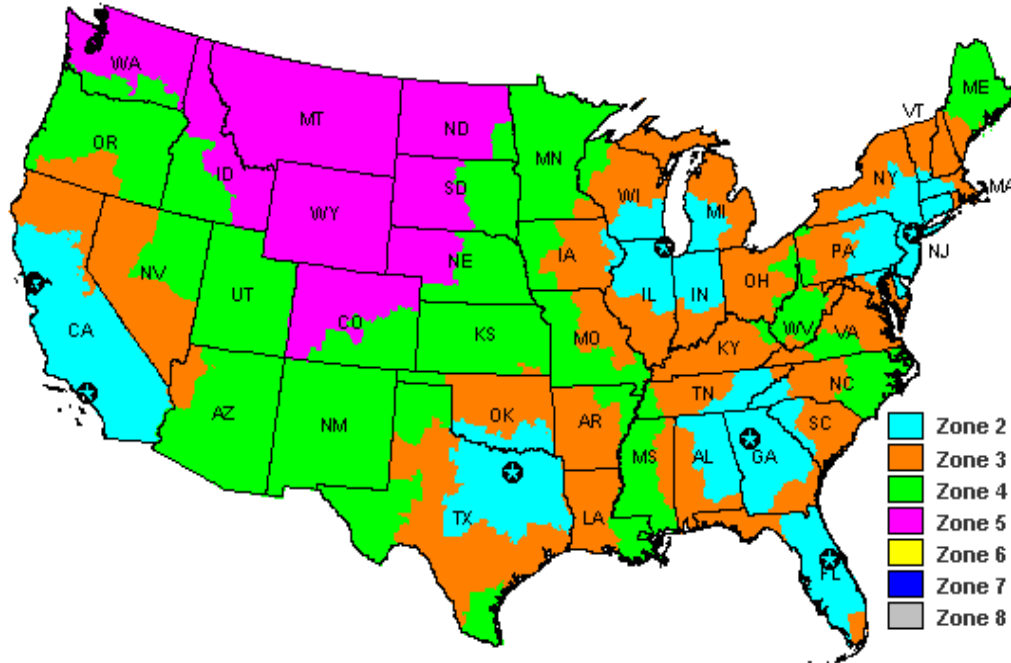


FedEx Cold Chain Program:



FedEx Cold Chain is a weekly program, which allows your shipments to travel to FedEx Hubs in IL, NJ, TX, GA, FL and Southern California in Temperature Controlled Trucks, then injected into the FedEx Express network for Priority Overnight Delivery.

PROCESS:

- All orders will ship at 9:30 a.m. Monday mornings. To allow time for order processing your order must be received by Frazier Winery no later than 12pm on Friday.
- There is no packaging limitation to these shipments. Large format bottles and wood box shipments are accepted.
- Orders will be “scrubbed” through the Fed Ex system, with a 10:30am delivery time deadline.
- FedEx consolidates all shipments in a Temperature Controlled warehouse and they are separated by Northern and Southern Routes and travel across country to arrival at the designated Hub. At all times up until the package leaves the Hub, it is in a Temperature Controlled environment.
- Packages traveling to the CALIFORNIA, TEXAS and ILLINOIS Hubs will deliver on **Tuesday** of the following week.
- Packages traveling to the LOUISIANA, NEW JERSEY, FLORIDA and GEORGIA Hubs will deliver on **Wednesday** of the following week.
- FedEx will send out two email notifications to the recipients. One when the package is scanned during the consolidation process and the second when it is scanned at the final hub destination.

BUSINESS ADDRESSES ARE STRONGLY RECOMMENDED

**This service does not ship to the following states:
AK, AL, AR, HI, MA, MS, ND, NJ, OK, PA, SD, UT**